

PRIVACY POLICY

Matchpay Sdn Bhd is taking necessary steps to comply with the relevant government regulations in order to prevent fraud, money-laundering and terrorist-financing. We take privacy very seriously.

We follow international privacy laws taking into an account relevant local and EU privacy laws. This Privacy Policy sets out the manner in which we comply with our obligations under these laws.

Collection, use and disclosure

We collect personal information from customers for identity verification purposes under anti-money laundering and fraud prevention laws

We only use and disclose personal information collected in this manner insofar as necessary in order to integrate with identity verification and related services, or as otherwise required by law

There are also a number of limited circumstances in which we may collect personal information directly from you. This is limited to circumstances where you make direct contact with us by telephone or in writing, or via our website at independentreserve.com. We will only use personal information collected in this manner for the purpose of communicating with you or otherwise in accordance with the purpose for which you provided your personal information

The personal information we collect

The type of personal information which we might collect from customers includes your name, current and previous addresses, date of birth, telephone number, driver licence number, passport number and any other information which may be relevant for the purpose of verifying your identity. We require our third party providers and corporate customers to comply with all relevant privacy and data protection laws (including, where necessary, obtaining the appropriate express or implied consent from you at the time your personal information is collected) in order for such information to be lawfully used for identity verification and related purposes

We do not collect, use or disclose any sensitive information about any person. This includes a person's racial or ethnic origin, political opinion, political association, religious belief or affiliation, philosophical belief, professional or trade union or association, sexual preference, criminal record or health information

We do not use or adopt as our own identifier any individual identifier assigned by any other organisation

Security

We take all reasonable steps (including the employment of appropriate security systems and procedures) to ensure all data held by us is safe and secure. Such security measures include physical protection and electronic encryption to prevent any unauthorised access.

Quality

We take all reasonable steps to ensure that any personal information that we collect and use is accurate, complete and up-to-date.

Access and correction

You have a right to access your personal information, subject to some exceptions allowed by law. If you wish to access your personal information, you should contact us via the support tickets system. We reserve the right to charge a fee for searching for and providing access to your information.

Destruction

Where we determine, acting reasonably, that personal information held in respect of an individual is no longer needed for our functions or the services we provide, we will permanently destroy or de-identify that information

Amendments to the policy

We may from time to time vary this Privacy Policy. Please check our website regularly for an up-to-date version of our Privacy Policy.

Anti Money Laundering (AML) Policy

Various AML measures are used to prevent and report any attempt to use our services to launder money, to finance any illegal activities.

Some of the preventive measures we use are as follows:

The following is a list of some of these measures:

All clients are subject to verification procedure.

Deposits and Withdrawals in fiat currency (i.e. AUD, USD, EUR, etc) can only be made using a bank account held in the same name as the account with us



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BUSINESS SUITE, JALAN KERINCHI,
BANGSAR SOUTH, 59200 KUALA
LUMPUR W.P. MALAYSIA

We do not accept third party transfers and any such transfer will be returned to the sender.

We are obligated to report any suspicious activity to the regulating authorities.

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